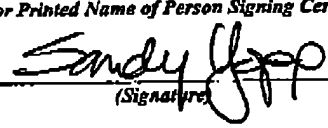
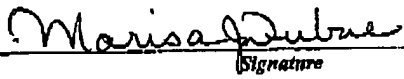


CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)			Docket No. YOR920000563US1 (I27-0002)	
Applicant(s): Mina L. McKay, et al.				
Application No. 09/749,846	Filing Date 12/27/2000	Examiner S. Meinecke Diaz	Group Art Unit 3623	
Invention: METHOD AND SYSTEM FOR GATHERING AND DISSEMINATING QUALITY PERFORMANCE AND AUDIT ACTIVITY DATA IN AN EXTENDED ENTERPRISE ENVIROMENT				
RECEIVED CENTRAL FAX CENTER JAN 18 2005				
I hereby certify that this <u>Amendment Transmittal Letter, Amendment</u> (Identify type of correspondence) is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>703-872-9306</u>) on <u>January 18, 2005</u> (Date)				
<u>Sandy Yopp</u> (Typed or Printed Name of Person Signing Certificate)  (Signature)				
Note: Each paper must have its own certificate of mailing.				

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AMENDMENT TRANSMITTAL LETTER (Large Entity)					Docket No. YOR920000563US1 (127-0002)	
Applicant(s): Mina L. McKay, et al.						
Application No. 09/749,846	Filing Date 12/27/2000	Examiner S. Meinecke Diaz	Customer No. 48915	Group Art Unit 3623	Confirmation No. 4804	
Invention: METHOD AND SYSTEM FOR GATHERING AND DISSEMINATING QUALITY PERFORMANCE AND AUDIT ACTIVITY DATA IN AN EXTENDED ENTERPRISE ENVIRONMENT						
COMMISSIONER FOR PATENTS:						
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.						
CLAIMS AS AMENDED						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
TOTAL CLAIMS	75 -	75 =	0	x \$50.00	\$0.00	
INDEP. CLAIMS	5 -	5 =	0	x \$200.00	\$0.00	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00	
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00	
<div style="display: flex; flex-direction: row;"><div style="flex: 1;"><input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 50-0510 <input type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</div><div style="flex: 1; text-align: right;">Dated: January 18, 2005</div></div>						
<div style="display: flex; justify-content: space-between;"><div style="width: 45%;"> _____ <small>Signature</small> Marisa J. Dubuc Registration No. 46,673 Cantor Colburn LLP 55 Griffin Road South Bloomfield, CT 06002 (860) 286-2929</div><div style="width: 50%; border: 1px solid black; padding: 5px;"><div style="border-bottom: 1px solid black; margin-bottom: 5px;">I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ <div style="text-align: center;"><small>(Date)</small></div></div><div style="border-bottom: 1px solid black; margin-bottom: 5px; text-align: center;"><small>Signature of Person Mailing Correspondence</small></div><div style="border-bottom: 1px solid black; margin-bottom: 5px; text-align: center;"><small>Typed or Printed Name of Person Mailing Correspondence</small></div></div></div>						
cc:						

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NO. 444 P.3
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JAN 18 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	MINA L. MCKAY ET AL.)	
)	Group Art Unit: 3623
Serial No.:	09/749,846)	
)	
Filed:	DECEMBER 27, 2000)	Examiner: S. MEINECKE DIAZ
)	
For:	METHOD AND SYSTEM FOR)	
	GATHERING AND)	Confirmation No.: 4804
	DISSEMINATING QUALITY)	
	PERFORMANCE AND AUDIT)	
	ACTIVITY DATA IN AN)	
	EXTENDED ENTERPRISE)	
	ENVIRONMENT)	

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

In response to the Office Action mailed on October 19, 2004, Applicants request reconsideration in view of the following remarks for entry in the above-identified application.

YOR920000563US1/127-0002